

For: Calloway County, Kentucky

PSC KY Number: 1

2nd Revised Sheet No. 14

Cancelling PSC KY Number: 1

1st Revised Sheet No. 14

Dexter-Almo Heights Water District

(Name of Utility)

Rules and Regulations

d) Payment must be received, not postmarked, before the close of business on the 10th day of the following month; otherwise the delinquent bill will be assessed the late payment penalty approved and on-file with the Public Service Commission

e) All customers may pay their bill by credit or debit card. This method of payment may be made online at www.dexteralmowater.com, or at the district office located at 351 Almo Rd in Almo.

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The processor (not the district) will assess a convenience fee for providing this service.

If on the bill due date an attempt to pay by credit card or debit card is made and the card is declined for any reason, payment is still due in full on that date and will be considered late after that date. All late charges will be applied. If a customer is paying on our disconnect day and the card is declined, the same rules as above apply, in addition to service being disconnected.

CANCELLED

June 1, 2021

**KENTUCKY PUBLIC
SERVICE COMMISSION**

f) The late payment penalty will be assessed on the delinquent amount of the bill, less taxes and any prior penalty amount Pursuant to Public Service Commission regulations, a penalty may be assessed only once on any bill for rendered services.

g) Delinquent bills may result in disconnection of service with the utility applying the customer's deposit against the unpaid bill. The customer shall be given at least 5 days written notice of termination, and at least 20 days shall have passed since the issuance of the original bill.

D. Deposits

1. Deposits to secure payment. The utility requires a cash deposit to secure payment of bills, an equal amount for each class of customers, not to exceed 2/12 of the average annual bill when billed monthly. Deposit amounts are listed in the Rates and Charges section of the tariff.

DATE OF ISSUE _____
Month / Day / Year

DATE EFFECTIVE August 26, 2019
Month / Day / Year

ISSUED BY /s/ Joe Dan Taylor
(Signature of Officer)

TITLE Chairman

BY AUTHORITY OF ORDER OF THE PUBLIC SERVICE COMMISSION

IN CASE NO. _____ DATED _____

**KENTUCKY
PUBLIC SERVICE COMMISSION**

Gwen R. Pinson
Executive Director



EFFECTIVE

8/26/2019

PURSUANT TO 807 KAR 5:011 SECTION 9 (1)